

Dear Health Care Provider,

As a health care provider you are required to provide reasonable accommodation under the Americans with Disabilities Act in the way you communicate with patients with visual disabilities.

Reasonable Accommodations include the requirement for you to:

- Assist me in filling out applications or other forms.**
- Provide admissions information in an accessible format such as large print.**
- Provide discharge plans, doctor's orders, test instructions and home health care documents in large print or other accessible formats.**

We would like to work with you in improving the way you communicate with your patients with visual disabilities.

Please contact Robert Goodman at 561-465-2224 for more information.



The Americans with Disabilities Act, Title III

The III-4.3100 General. A public accommodation is required to provide auxiliary aids and services that are necessary to ensure equal access to the goods, services, facilities, privileges, or accommodations that it offers, unless an undue burden or a fundamental alteration would result.

Health care providers must modify their policies and procedures when necessary to serve customers with disabilities and take steps to communicate effectively with customers with disabilities.

For more information on the ADA log onto www.ada.gov or call 800-514-0301.

The text above has been printed using 18pt type size. Did you know that this is the recommended size for printed materials for persons who are visually impaired? The text you are reading now is printed in standard 12pt. To learn more about how you can help your patients have a safer and more accommodating experience within your practice please contact Robert Goodman with Accessible Publications Consultants at 561-465-2224.